

Significant financial hardship withdrawal request under KiwiSaver

August 2024

Under KiwiSaver, if the Supervisor of the JMI Wealth KiwiSaver Scheme (i.e. Public Trust) determines that you meet the "significant financial hardship" test, you may be able to withdraw part of your savings. You cannot withdraw the government paid \$1,000 kickstart or the annual government contributions.

Significant financial hardship is defined in the KiwiSaver Act 2006 and includes significant financial difficulties that arise, or likely to arise in the near future, because you are:

- Not able to meet minimum living expenses
- Not able to meet mortgage repayments on your family home, resulting in your mortgage provider seeking to enforce the mortgage on your property
- Modifying your home to meet special needs arising from you or a dependent family member having a disability
- Paying for medical treatment if you or a dependent family member becomes ill, has an injury, or requires palliative care
- Suffering from a serious illness
- Incurring funeral costs if a dependent family member dies.

Even if one of the above circumstances applies, it does not automatically result in significant financial hardship eligibility. The Supervisor must also be reasonably satisfied that alternative sources of funding have been explored and been exhausted. Payments from KiwiSaver are a last resort.

If the Supervisor agrees to a withdrawal due to significant financial hardship, the amount that is available to be withdrawn is limited to the amount that, in the Supervisor's opinion, is required to alleviate the financial hardship.

Evidence

The Supervisor will require evidence of your financial difficulties. You will need to present the Supervisor with a case that supports your view that you are experiencing significant financial hardship. You will need to explain what has happened and show the Supervisor evidence that you have financial hardship problems that cannot be solved by other means. In many cases, the Supervisor would expect to see evidence that you have sought budgetary advice and assistance. You should provide the following to support your application:

- An explanation of the hardship and your personal circumstances that has given rise to your hardship, including your family situation
- Statement of income (i.e. what you earn) and expenditure (i.e. what you spend)
- Statement of assets (i.e. what you own) and liabilities (i.e. what you owe to others)
- Correspondence from WINZ showing what you are entitled to, or a decline letter from WINZ
- Bank, credit card and finance company statements for the past three months (your and your spouse's/partner's as applicable)
- Letters and invoices from people who want payment (up to date)
- A written quotation from someone like a doctor (for medical expenses), or builder (for essential home modifications), if relevant to your application
- Letters from your mortgage provider showing the arrears and seeking to enforce the mortgage (up to date).

The attached form collects the basic information. There may also be other information that is relevant to your particular circumstances. You also need to provide a statutory declaration that the information provided is complete and correct.

Please refer to the checklist attached regarding the specific documentation as stated above and the guidelines on the process.

Privacy The personal information you provide in this form, and any information you provide to us in the future, will be collected by Smartshares Limited (Smartshares), as manager of the JMI Wealth KiwiSaver Scheme, for purposes relating to the administration, operation and management of the scheme. By submitting this form you permit your personal information to be shared between the DebtFix Foundation, Smartshares and the Supervisor of the Scheme for the purpose of assessing your eligibility to withdraw from your KiwiSaver account due to significant financial hardship. The DebtFix Foundation, Smartshares and/or the Supervisor may seek additional information from you. Your personal information will be collected, used, stored and disclosed in accordance with the Privacy Act 2020 and the JMI Wealth KiwiSaver Scheme Privacy Policy, which is available at jmiwealth.co.nz/jmi-wealth-kiwisaver-scheme/privacy-policy-jmi-wealth-kiwisaver-scheme. You have the right to access and request correction to any personal information that you have supplied to Smartshares, by contacting contact@myjmiwealthkiwisaver.co.nz.

Amount

If the Supervisor agrees to a withdrawal due to significant financial hardship, the amount that is available to be withdrawn is limited to the amount that, in the Supervisor's opinion, is required to alleviate the financial hardship.

Payment

Where a withdrawal is approved, it may be paid direct to your creditors to alleviate the financial hardship.



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| Documents required as appropriate | Yes | No |
| Financial hardship application duly signed and completed including statutory declaration (pages 1 to 4). Statutory declaration has to be signed by authorised persons | | |
| Copies of bank statements of all the bank accounts held by you for the past 3 months | | |
| Correspondence from WINZ confirming what you are entitled to through them or a decline letter from them | | |
| Recent credit card statements | | |
| Recent finance statements (e.g. car loan, HPs, short-term loans, etc.) | | |
| Letters/invoices from people/companies demanding payments (should be up to date) | | |
| Written quotation or invoice from the doctor for medical expenses (if applicable) | | |
| Letter form the bank or mortgage provider showing arrears on loan and seeking to enforce the mortgage | | |
| Copies of banks statements of all bank accounts held by your spouse/partner for the past 3 months | | |
| Any other evidence to support your hardship application | | |

Guidelines on the process

- The above documents (where applicable) should be supplied in addition to your application form
- 2. Applications will not be submitted until all relevant documents are received
- Completed documents will be sent to the Supervisor within 7 days of receipt



Significant financial hardship application form

JKS32 - 27.08.2024

Use this form:

To make an application to the Supervisor for significant financial hardship from your JMI Wealth KiwiSaver Scheme account. You must complete each section and provide supporting evidence.

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| Family trust | | |
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| Do you have a family trust, or are you | a beneficiary of a family trust? | Yes No |
| If yes, give details: | | |
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| Budgetary help and advice | | |
| Are you currently getting budgetary ac | dvice or working with Debtfix? | Yes No |
| If yes, give details: | | |
| Statutory declaration | | |
| I, (full name) (Declarant) | | |
| of, (address) | | |
| Occupation | | |
| | | |
| Date Solemnly and sincerely declare, that: . The information given in this form a | nd the attached documents represent a com | nplete, true and correct record of my currer |
| Date Solemnly and sincerely declare, that: The information given in this form are financial position. I understand that acceptance of this. I understand that the DebtFix Found relating to this application and may linformation is received. | nd the attached documents represent a com application is at the discretion of the Super ation, Smartshares and/or the Supervisor m be unable to process the withdrawal reques cientiously believing the same to be true, an | rvisor of the JMI Wealth KiwiSaver Scheme nay request additional information from me st, in whole or in part, until the requested |
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